



Biography:

Shaun D'Cruz

General Manager, Crown Towers Melbourne



Appointed as Crown Towers' General Manager in 2015, Shaun D'Cruz has been a part of the Crown Resorts' team since 2003. He joined the company as Crown Towers' Front Desk Supervisor before moving into the role of Revenue Manager and later Rooms Division Manager, Crown Metropol Melbourne.

In 2011, Shaun relocated to Perth as General Manager of Crown Metropol Perth. Under this role he was responsible for overseeing the rebranding and refurbishment of Crown Metropol and Crown Promenade Perth and as a consequence took on the role of General Manager, Crown Hotels Perth in 2014.

This trajectory has given D'Cruz the opportunity to hone and finesse his expert hospitality management skills, which he now brings to his role of General Manager, Crown Towers Melbourne.

With twenty years experience in the hospitality industry, D'Cruz has led a series of impressive hospitality innovations and developments over his career, including serving as an instrumental part of the pre-opening Management Team for Crown Towers Macau.

Over the coming years, D'Cruz plans to oversee full operational responsibilities for the development of Crown Resorts' Queensbridge Hotel site. Once opened, Shaun will hold the role of General Manager for the new property, whilst also retaining his position as General Manager, Crown Towers Melbourne.